

## **Equal Opportunities and Non discriminatory policy**

This practice has an equal opportunities policy for patients.

The aim is to ensure that no patient receives less favourable treatment on the grounds of sex, race, colour, nationality, ethnic or national origin or disability. The practice will do its utmost to ensure that all patients are treated fairly and the practice environment is free from discrimination and harassment.

We can access the following services on your behalf, although we may need some notice to provide the interpretation/signing services.

- full disabled access
- hearing loop in waiting room and each consulting room.
- interpretation and translation service
- sign language and/or lip reading surgeries